## Official App for Indian Visa: Su-Swagatam

Government of India has launched "Su-Swagatam" Mobile App to facilitate foreigners, who would apply for Indian visa, with following visa related services:-

- (a) Apply for visa-Regular Visa, e-Visa, Visa on arrival while in home country.
- (b) Online Foreigners Regional Registration Office (e-FRRO) services-Apply e-FRRO Services (like visa extension, visa conversion, exit-permit etc.) while in India.
- (c) Check status of visa and e-FRRO applications.
- (d) Notification-Advisories/notifications by Ministry of Home Affairs and Bureau of Immigration (Bol).
- (e) Chatbot-Help center for queries of applicants.
- (f) Nearby places- Foreigners would be facilitated in exploring nearby places like Tourist places, Govt. Agencies, transport services, Entertainment, health services, Religious places, Lodging, Boarding facilities, etc.
- g) Salient Features:
  - i) It is a one stop solution to all requirements of foreigners related to their visa to India.
  - ii) It has various value added services and a single point access for Indian visa and for availing visa related services in India under e-FRRO module.
  - iii) Location based services for travel and tourism- nearest tourist places, hotels, hospitals, yoga and spirituality, transport, entertainment etc. provided.
  - iv) Access to essential information (Medical, Safety, Police, Hospital, FRROs Embassy).
  - v) User registration filling of visa application and Foreigners facilitation with multilingual support in 1 Foreign language.
  - vi) Eligibility and Fee calculator provided.
  - vii) Filling of e-Visa form with partially filled functionality and payment integration with Axis Bank and SBI.
  - viii) Filling of Regular Visa online form with partially filled functionality. Document and Fee needs to submit in Indian Embassy/Consulate after printing filled application form.
  - ix) Filling of Visa on Arrival (VoA) form in three languages (Japanese, Korean & Arabic) with generating pdf.

- x) Retrieval of partially filled e-Visa/Regular Visa form from desktop, Mobile and vice-versa.
- xi) e-Submission of Form-C application (a registration requirement for hotels, guest houses and other accommodations that host foreigners).
- xii) Fast Track Immigration-trusted travelers programme (FTI-TTP) for OCI card holders.
- xiii) Language assistance-Text and audio (Google trial version) available.
- xiv) Switching on/off location services optional.
- xv) Chatbot facility on FAQs and General institutions.
- xvi) Facility of checking status of visa application and for visa related services in India. Status of (e-Visa and Regular Visa) based on nationality, passport no. & date of Birth with Electronic Travel Authorization (ETA) download facility available.
- xvii) Alerts to foreigners regarding expiry of visa. Weekly alerts to Foreigners 30 days in advance of visa expiry, daily alerts 15 days in advance of visa expiry.
- xviii) Terms of use and privacy policy have been incorporated in the mobile app.

Note: The app can be downloaded through the following links:

- 1) Google Play Store: <a href="https://play.google.com/store/apps/details?id=org.nic.ivfrt.visitindia">https://play.google.com/store/apps/details?id=org.nic.ivfrt.visitindia</a>
- 2) Apple App Store: https://apps.apple.com/us/app/indian-visa-suswagatam/id1573902563